



International Banking for South Africans

Company Profile

Pro-Global Forex is an independent & licensed financial services provider in terms of section 8 of the Financial Advisory & Intermediary Services Act 37, 2002 registered with the Financial Services Board and authorised by the South African Reserve Bank to carry out its operations.



Who We Are

Pro-Global Forex was established in 2014 when the business was purchased as a 'going concern' from Taquanta Treasury Solutions, a division of a leading & highly reputable investment holding company. The company had been in operation since 2002 providing a host of exclusive professional FX services to South African importers/exporters, high net-worth individuals & SA Expats. The company name was subsequently changed to Pro-Global Forex (Pty) while its service offerings remain unchanged.

The company is owned and managed by Jacky Gounden who acquired a multitude of skills while in the employ of Taquanta Treasury Solutions between 2009 and 2014 and who served as Divisional Director at the time the business was sold to her. Jacky has an unprecedented record of holding senior positions in the foreign exchange departments of both First National Bank and Nedbank, accumulating a wealth of FX knowledge & experience spanning over thirty years. She has an extraordinary passion for FX products and her insights, skills and reputation has earned her respect to such an extent that all clients were retained after the company was purchased by her.



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About Us

We are specialists in the management of foreign currency transactions (International Banking transfers) on behalf of our clients. We enable businesses, both importers and exporters as well as EXPATS and high networth individuals to focus on their core businesses and personal lives, safe in the knowledge that their FX dealings, risks and processes are professionally managed.

Vision

Pro-Global Forex's vision is to be a market leader in developing and implementing unique value-driven (saving of time and money) FX solutions to all sectors exposed to currency fluctuations; and to provide their clients with professional, personalised services attained through transparency, integrity and collaboration.

We aim to be South Africa's most trusted and client-focused foreign exchange intermediary, empowering importers, exporters, South Africans working abroad and high networth individuals with seamless, cost-effective, and compliant international banking solutions.

We envision a future where cross-border transactions are no longer a burden, but a competitive advantage for our clients. Through innovation, transparency, and strategic partnerships with select leading banks, Pro-Global Forex aims to redefine the standard for international money movement into and out of South Africa.



Mission

Simplify international banking

Offer clients easy-to-understand, compliant, and effective solutions for receiving and sending foreign currencies, eliminating confusion and reducing turnaround time.

Secure the best value

Provide preferential/wholesale exchange rates that help clients save money on every transaction, through strategic partnerships with reputable, select local banks.

Empower clients with knowledge

Educate South African importers, exporters, citizens working abroad and high net worth clients about smarter, safer, and more profitable ways to manage foreign exchange.

Bridge the gap between clients and banks

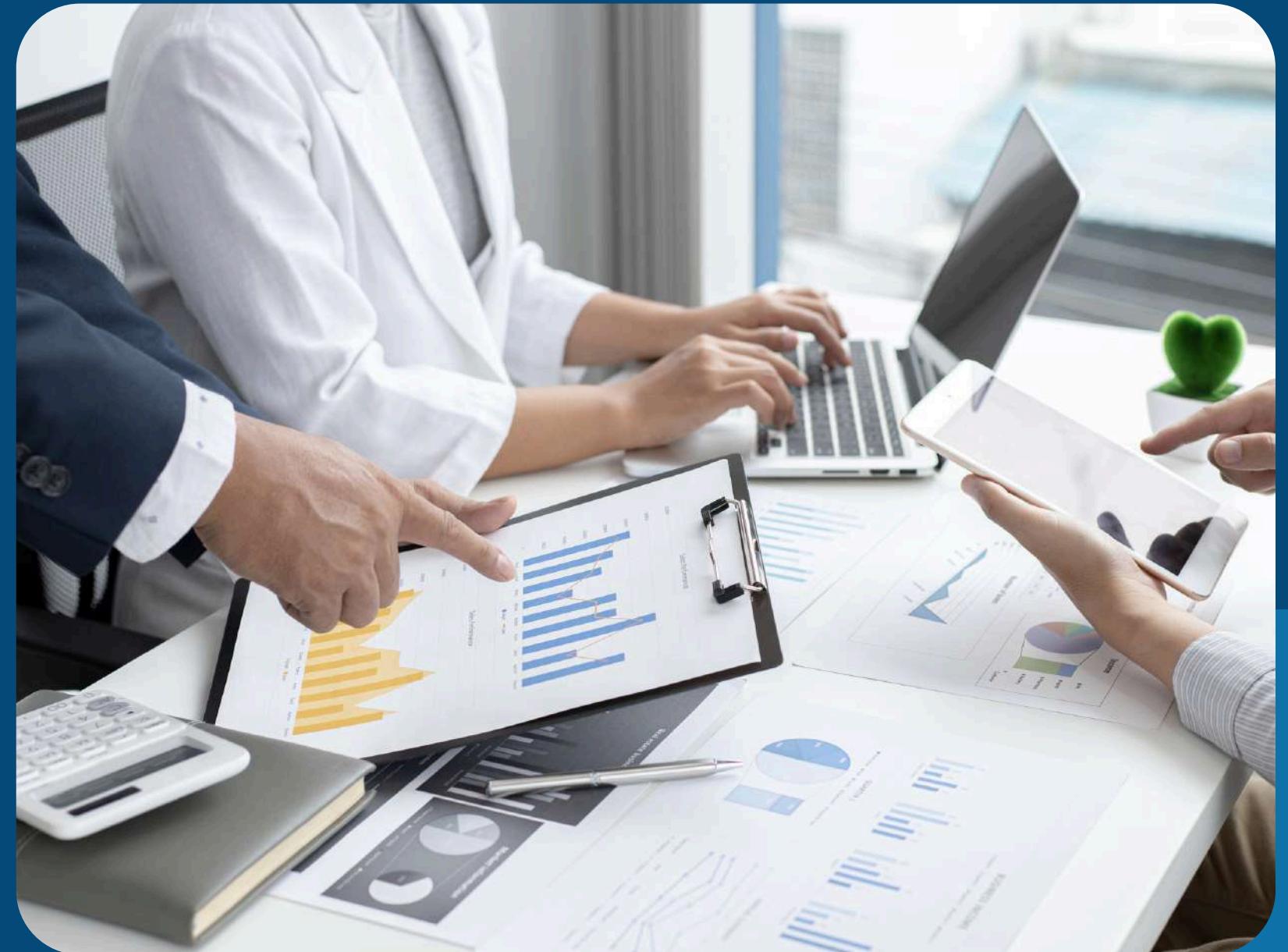
Work with South African banks—not against them—offering enhanced value by combining institutional infrastructure with personalized client service.

Service Offerings

Pro-Global Forex offers foreign exchange services designed to enhance the processes and efficiencies of transacting in the FX markets by way of:

- Currency Risk Management
- Exclusive Currency Exchange Rates
- Foreign Investment Transfers
- Tax Clearance Certificates for Foreign Investment Purposes
- South African EXPATS services
- FX Administration Services

All the above products are administered on your behalf with your primary bank.



Currency Risk Management



Our intermediary services are designed to enhance the FX risk management function on a pro-active, rather than a re-active basis. Banks are not able to provide this personalised services as they are far removed from the daily operations of companies as they move through ever-changing business cycles

We tailor dealing strategies that best suit the clients' business model and risk management policy, ensuring our clients' products or services are not exposed to any unforeseen pricing shifts driven off the cost of unforeseen movements in FX rates. We partner with our clients to ensure on-going forex analysis and implementing disciplines and policies in line with company objectives. We provide a holistic approach

We are fully equipped to monitor and execute any foreign exchange exposure. Large exposures can be placed in the overnight market to be watched 24/7 from New York to Hong Kong and back to South Africa, significantly enhancing clients' risk profiles while delivering efficient management of hedging positions. Our orders cover both the spot and forward markets. Intra-day orders are managed and monitored by our dealers on a continuous basis and ratcheted to required levels if the market moves in the clients' favor.

Exclusive Currency Exchange Rates

Pro-Global Forex are offered exclusive currency exchange rates by select local banks in lieu of:

- Strong, long-term relationships held with them over the past three decades
- Exclusive, professional FX services provided to their clients on a daily basis
- Volumes and values of transactions routed via their banks

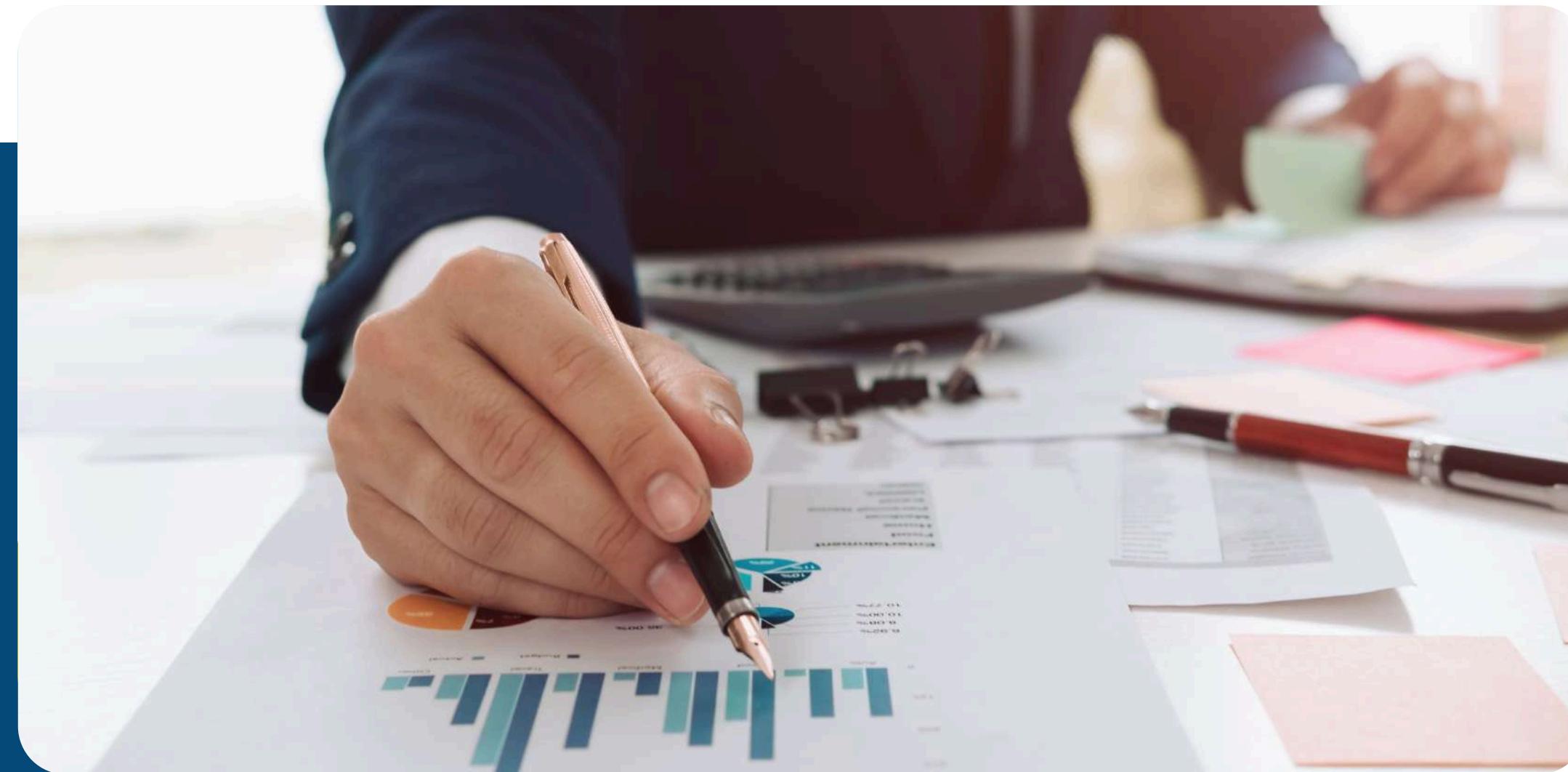


The above guarantees efficient, price sensitive foreign exchange deal execution. In deal execution, the objective is to ensure clients receive a competitive foreign exchange rate driven off a well-managed and controlled risk framework. We have access to the exact pricing systems found in banks and have the ability to match/improve prices across these banks ensuring our clients receive fair, competitive and market-related rates.

Solid dealing relationships with all major players enable us to 'shop around' for the best price directly benefiting our clients.

Foreign Investment Transfers

We facilitate all offshore investment transfers against clients' annual offshore investment allowance limits, currently at R10m per calendar year and in accordance with the South African Reserve Bank (SARB) rules and regulations. Applications in excess of the R10m per year can also be applied for by us under a special SARS approval. We also manage the repatriation of funds into South Africa

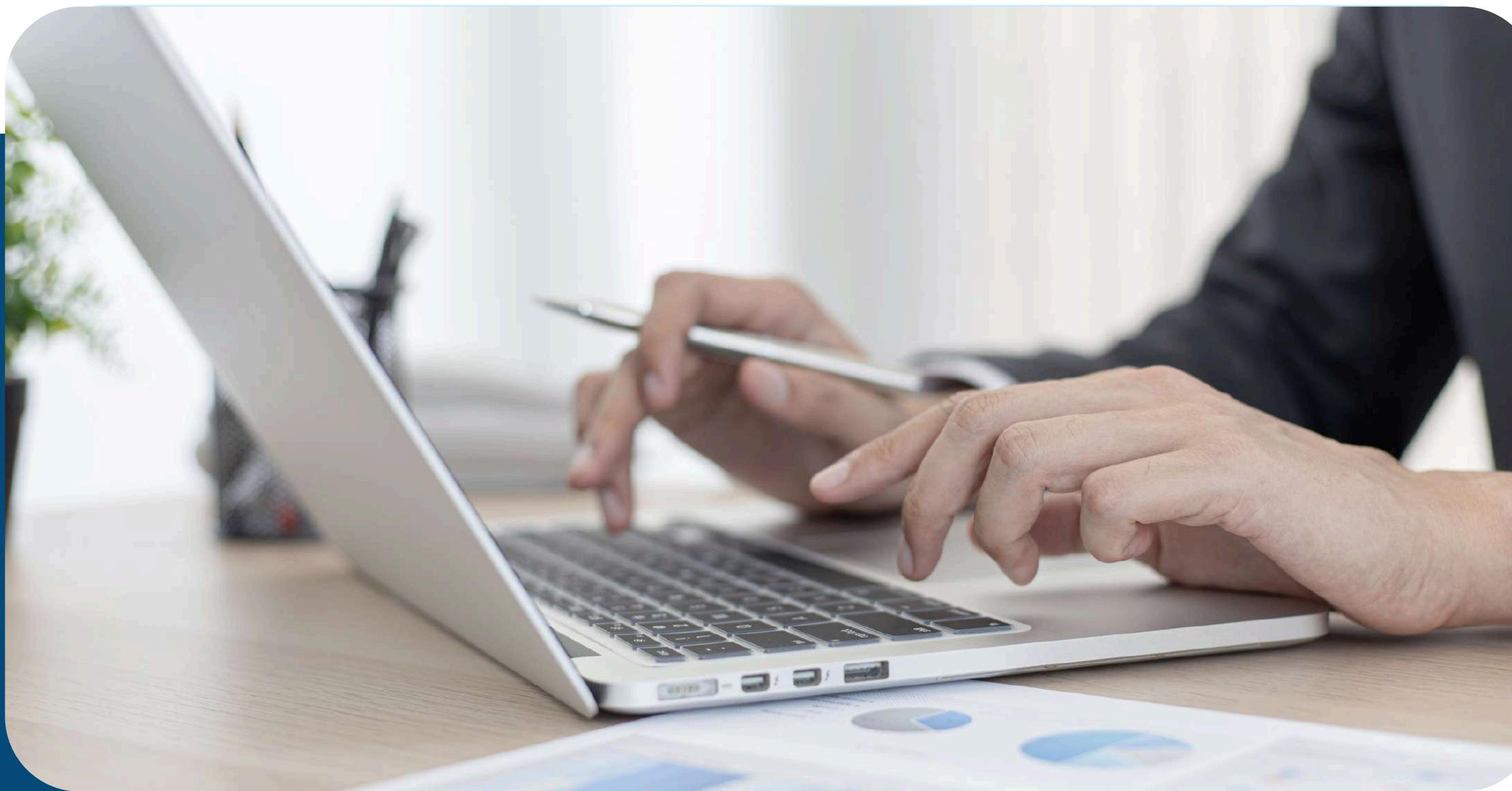


We assist clients with all mandatory compliance documentation such as bank application forms, mandates and exchange control information as required by authorised dealers and liaise directly with these banks on our clients' behalf. We ensure a smooth, error-free process coupled with personalised, professional services 24/7 as opposed to a normal 'call-centre' approach

Further enhanced currency exchange rates are applicable to offshore investment transfers due to their high values and the primary objective and sensitivity to maximum investment returns.

Tax Clearance Certificates

We apply for tax clearance certificates specifically for foreign investment purposes directly with the South African Revenue Services (SARS) at no cost to our client when remitting the funds offshore via Pro-Global Forex. We currently boast a 100% approval rate with an exclusive reduced turn-around time of only 1-4 business days



We hold solid relationships with SARS and are well versed with all their requirements

We have specific, documented processes in place with local banks and SARS for all foreign investment transfers and deal only with senior consultants thereby ensuring accurate and efficient processing at all times

We have special processes in place for tax clearance certificates in excess of the annual foreign investment allowance limit of R10m per calendar year and boast a 100% approval rate for exchange control applications via the South African Reserve Bank.

South African EXPAT Services



We offer special currency exchange rates not accessible directly by EXPATS. This allows them to receive extra 'Rands' into their bank account every month guaranteed

We also:

- Manage the entire process from the time employers remit funds from abroad until credited to clients' local bank accounts in South Africa. We manage all tradable currencies from all countries across the world and have not recorded any losses or complaints since inception in 2012
- Expedite and trace funds at the quickest turnaround times ensuring no unnecessary return of funds or delays
- Hold solid relationships with senior staff at all major banks ensuring clients' funds are processed strictly in terms of their specific instructions, effortlessly, timeously and risk-free
- Act as our clients' SA foreign exchange consultant for all international banking transfers and transactions
- Facilitate the opening and management of customer foreign currency (CFC) accounts at local banks
- Do not have transactional access to clients' bank accounts; our services are value-based driven with only enquiry and preferential exchange rate access
- Provide direct, personalised services to our clients, i.e. no call center approach while at the same time eliminating all telephone and enquiry costs to our clients

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FX Administration Services

We execute deals on behalf of clients & provide intermediary services including the purchases/sales of all traded currencies, settlements, confirmations, trade matching & accounting. We assist clients with the setting up of direct dealing facilities, forward exchange contracts, daily monitoring and reporting of transactions, cash flow calculations on early deliveries and extensions, and various other FX services. We liaise with banks on behalf of our clients thus providing our clients' with a personalised, one-stop banking approach which is far removed from the current call-center approach experienced at banks



We guide clients with exchange control related matters in accordance with the South African Reserve Banks' (SARB) rules & regulations. We are able to prepare exchange control applications on behalf of our clients in cases where the payments fall outside the ambit of current regulations. We further assist in the interpretation of the Balance of Payments (BoP) categories and are able to act as intermediaries with the banks on behalf of our clients

We have access to real time rates via live foreign exchange pricing mechanisms and constantly update our clients with daily market-moving news, views, statistics, historical data, graphs and general market information. This allows our clients to make informed FX decisions at optimal levels and on a regular, minute-by-minute basis.

Testimonials



“Thank you very much Jacky for your service. I will definitely recommend friends and business partners to your company so that you can help them with all foreign transactions.”

Keith Bothongo - Exec Chair – The Bothongo Group

“Just a short note to thank you and your staff for the excellent service you have been giving to our expats here in the DRC. Rare Congo hopes to use your company for many years to come. Thanks again.”

Mr Raymond Bull - Project Manager – Rare Congo

“To Nedbank: I want to say that Jacky Gounden at Pro-Global Forex has been absolutely amazing and has provided outstanding service. She is the reason that I stayed with Nedbank. You are extremely lucky that you have ambassadors of your bank like that. I hope you listen to her advice and feedback with attention.”

Mr Kristo Nikolov - Director – Hydrofire (Pty) Ltd

“I have been a customer of Pro-Global Forex for a number of years, and have found the service to be exemplary. Not only is Jacky a pleasure to deal with, someone who is honourable, professional and who takes her work seriously, she also has a great sense of humour which makes the transactions even more pleasurable to enact. This makes life much more fun in an otherwise sometimes pretty dull world of digits!”

Mr Jeremy Howard Zinn

Thank You!

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